

Stay Connected...  
WORLDWIDE.



## BLACKBERRY® 8830 SIM

**TravelComm**  
A WorldCell Company



### TO ACCESS VOICEMAIL:

- To access your voicemail, dial +447802090100.
- You may be required to enter your mobile phone number. If so, enter your entire mobile phone number, beginning with 44.
- You will be instructed that your voicemail retrieval number will be sent to your BlackBerry via SMS.
- To read the SMS, while in the settings menu:
  - Use the **track ball** to highlight MESSAGES .
  - Press the **track ball** one time to open the MESSAGES folder.
  - Scroll the **track ball** up or down to navigate through your messages.
  - When the desired message is highlighted, press the track ball to open the message.
  - To close your messages, press the **escape** key.
- Dial the voicemail number as it appears in the message.
- To delete your voicemail message, press 3.  
To save your voicemail message, press 2.

### TO REACH YOU:

*If you do not have the toll-free number option:*

U.S. Residents dial 011 plus your TravelComm number\*:

Example:

TravelComm number = 44 123 4567890

U.S. Residents dial: 011 44 123 4567890

(country code area code -phone number)

\*International charges may apply to any person in the USA dialing your mobile number

\*If you have a local (toll-free) number, U.S callers can dial that number instead of the TravelComm International number.

### HOW TO PLACE A CALL FROM OUTSIDE THE U.S.:

- Use the **track ball** to scroll to the phone feature on your BlackBerry.
- Press the **+** key once lightly (do not hold it down). You will see the **+** character appear on the LCD.
- Dial the country code, then the area code, then the phone number you wish to reach.

Examples:

To USA: dial + 1 301 9600078

- To call the number, press the **SEND** key.
- To end the call, press the **END** key.

### COUNTRY CODES:

Australia	61	Kuwait	965
Austria	43	Lithuania	370
Belgium	32	Luxembourg	352
Brazil	55	Malaysia	60
Canada	1	Mexico	52
Egypt	20	Philippines	63
France	33	Romania	40
Germany	49	Russia	7
Greece	30	Singapore	65
Hungary	36	Switzerland	41
Iceland	354	Taiwan	886
India	91	Thailand	66
Italy	39	United Kingdom	44
Japan	81	<b>United States</b>	<b>1</b>
Jordan	962	Vietnam	84

### TO RECEIVE CALLS VIA YOUR U.S. PHONE NUMBER WHILE TRAVELING:

*IF YOU HAVE RENTED OR PURCHASED THE TOLL-FREE NUMBER OPTION FROM TRAVELCOMM:*

For callers to be able to reach you on your U.S. number while international, calls must be forwarded to the toll-free number that was assigned to you by TravelComm. Please note, forwarding calls uses airtime from your U.S. carrier. These steps must be completed while still on you carrier's network and will not work while roaming.

There are two options for forwarding calls:

- \*71 "no-answer transfer". This code will try to ring your phone on the U.S. network before transferring the number to your International SIM. If you are not departing directly from your U.S. carriers network, and/or have a long layover where you will need to receive incoming calls (rather than all calls going to your SIM card VM), then this is the forwarding method to use.
- \*72 "forward all calls". This code will immediately send all calls to the new number. By using this method, you send all calls directly to your SIM card (or SIM card voicemail); you would not be aware of incoming calls while in the US, however messages could be retrieved once on the International network. If you use this method, use text, email, or outgoing calls to communicate during transit to your international destination.

### TO ACTIVATE CALL FORWARDING

- On your BlackBerry, dial \*71 or \*72 from your U.S. carrier's network.
- Enter you TravelComm toll-free number beginning with 866.
- Press the **SEND** key (key has icon of green phone).  
Example: \*718661234567(SEND) or \*728661234567
- Listen for three beeps to confirm that call forwarding has been activated.

### TO DE-ACTIVATE CALL FORWARDING

- Dial \*73 once our return to you U.S. carrier network.  
If the \*71 code was used, then you will need to dial \*73 to cancel the forwarding...then reactivate your U.S. voicemail by dialing \*71 and your U.S. phone number.



## BLACKBERRY® 8830 SIM

### INSERTING THE SIM

FIGURE. 1

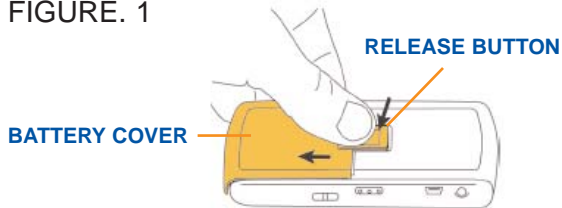


FIGURE. 2

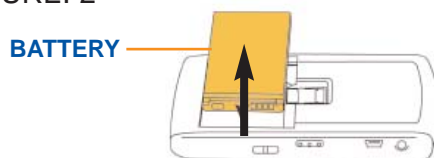


FIGURE. 3

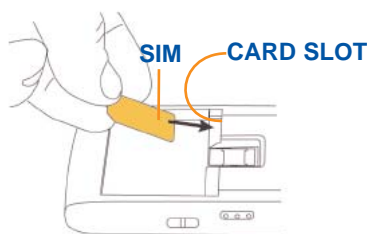
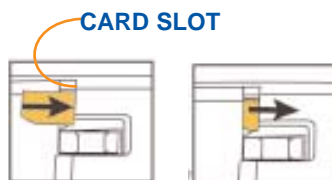


FIGURE. 4



1. Press the battery cover **release button** (rectangular button in the center of the back of the BlackBerry). Please see figure 1.
2. Slide off the **battery cover**. Please see figure 1.
3. If the **battery** is inserted, remove the battery. Please see figure 2.
4. Remove the **SIM** card from any packaging.
5. Position the **SIM** card so that:
  - The metal contacts on the **SIM** card are facing down.
  - The corner of the **SIM** card that is cut off is pointing toward the lower right corner of your BlackBerry device.Please see figure 3.
6. Slide the **SIM** Card into the SIM **card slot**, until it stops. One end of the **SIM** card should be hidden under the plastic casing on your BlackBerry device. Please see figure 4  
Note: The **card slot** is located on the side, **not** the center of the device.
7. Once the **SIM** card is inserted, reinsert the **battery**.
8. Slide the **battery cover** back onto the device so that it clicks into place.

### CHANGING THE NETWORK

Your SIM is designed to pick up the network with the best signal, however it cannot tell which carriers offer BlackBerry® service. So, if you are in a country where BlackBerry® service should be available, you can manually search for a BlackBerry®-capable network using the instructions below.

To change the Network from Global to GSM mode:

1. Go to the options menu.
2. Select Mobile Network.
3. Switch Network Mode from Global to GSM.
4. Switch Network Selection Mode from Automatic to Manual.  
The device will scan for available networks.
5. Select the desired carrier. Then press the Menu button and select.

Please contact **TravelComm Customer Care** for further help or International voice issues.

Dial + 1 301 960 0078

[www.alltel.com/8830](http://www.alltel.com/8830) or [www.alltel.com/sim](http://www.alltel.com/sim) | [support@travelcomm.us](mailto:support@travelcomm.us)

For enterprise activation or data issues, please contact **alltel**